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Conceptual Paper

Promotion of Safety is Global Priority in Health Care Environmental Settings

Dr. T.S,Bheemaraju*

Professor in Psychiatry Nursing, Sridevi College of Nursing, Sridevi Institute of Medical Science College and Research Hospital, Karnataka, India

*Corresponding Author: Dr. T.S,Bheemaraju, Professor in Psychiatry Nursing, Sridevi College of Nursing, Sridevi Institute of Medical Science College and Research Hospital, Karnataka, India.

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The hospital ambiance is the most important for customer satisfaction particularly in multiple specialty health care settings. The objective of this paper is to promote customer satisfaction in the health care setting. However, patient safety is global health priority to prevent electrical hazards and to reduce risk, errors and harm that occur to patients during health care.

In addition, Patient safety is fundamental to delivering quality essential health services. Patient safety strategies, clear policy, leadership capacity, safety improvements, skilled health care professionals and effective involvement of patient in their care.

Safety belief in work place and protection for patients such as medication errors, the burden of harm, health care associated infections, unsafe surgical care procedure, unsafe infection practice, diagnostic errors, unsafe transfusion practice and radiation errors. However, the main purpose is to promote patient safety by increasing public awareness and engagement, enhancing global understanding and working towards global solidarity and action.

Hospital design should provide healing environment to the people like home like surrounding that should reduce stress, distraction, noise, natural light can improve the patient health. The study shows that affect the physiology, psychology, social behaviour of patient, staff and physician.

Moreover, Physical hospital environment should focus on the following factors such temperature, humidity, noise, ventilation,

light, odour, physical hazards, fall, injuries, fire, pest control and accidents for promotion safety environment to the patients and family.

In addition, Hospital Electrical safety measures are very important in hospital settings such as use of electrical appliance in appropriate places, working order and to prevent lectical hazards. Hospital Fire safety Measures are should be adopted in all hospital such as fire alarm, regular fire drill, use of fire extinguishers, emergency exit, evacuation procedures and Assembly point.

Patient care environment safety measures includes identify for risk of injury, elderly, mentally ill patients, patients with blurred vision, fall, and patient with history of impaired mobility, wheel chair, and walkers.

Assessment of Fall risk survey and preventive measures should be adopted in all health care settings opd, in - patients and all wards reduce injuries and accidents. Physical Restraints devices are used as therapeutic purposes protect the patient harming themselves or others and other safety devices side rails, grab bars and non skid slippers.

In Conclusion, Health care measures major should play major role in promotion safety environment in the hospital such Assessment, planning, monitoring, delivery of care, prevention of infection, keep risk patient safe and adopt key performance indicator evaluation (KPIE) and Quality care in the hospital.